

FAQ

Informations about using the Onleihe

Current Topics

- [No Title Cover in Android 4.4](#)
- [Android 9 vs. Onleihe-App](#)

General information

- [Abbreviations](#)
- [Accessibility and Onleihe](#)
- [ACSM-File \(URLink.acsm\)](#)
- [Adobe Digital Editions \(Software\)](#)
- [Adobe ID](#)
- [Adobe Reader \(Software\)](#)
- [Do I have to pay for using the Onleihe?](#)
- [DRM - Digital Rights Management](#)
- [ePub - Format for eBooks](#)
- [ePaper publication](#)
- [Expand the loan period](#)
- [Flexible loan periods](#)
- [How to return a title](#)
- [Media formats of the Onleihe](#)
- [Media wishes](#)
- [Number of loans, reservations and loan period](#)
- [Printing or copying eBooks](#)
- [RSS-Feed](#)
- [Series titles not available](#)
- [Technical requirements for the use of Onleihe](#)
- [User ratings](#)
- [Watchlist](#)
- [Why is not every title available as eBook?](#)

Onleihe-App

- [Am I able to recognize from which account a title was downloaded while browsing the "On the device" tab?](#)
- [Can the hearing progress of an eAudios be synchronized between different devices?](#)
- [Data usage while streaming](#)
- [Expired titles have a gray overlay in the Onleihe-app](#)
- [Login to your Onleihe account with Android 7.1.1](#)
- ["Media type not supported"](#)
- [The color of the app changes when I switch to another library](#)
- [Why can't I use all ePaper on a mobile device?](#)

eReader-Onleihe

- [Download several eBooks with a Tolino](#)
- [Saving the login-information on an eReader](#)
- [Selecting your library with your eReader](#)
- [Switch to the classic view of the Onleihe on the eReader](#)
- [Which devices are kompatible with the eReader-Onleihe?](#)
- [Why am I not able to access any ePaper/eMagazines while using the eReader-Onleihe?](#)

Error messages

- ["Adobe Acrobat Reader could not open 'URLink \(6\).acsm'..."](#)
- ["Ce_Copy_Not_Allowed"](#)
- ["E_Act_Too_Many_Actications"](#)
- ["E_Adept_Document_Open_Error"](#)
- ["E_Adept_Request_Expired "](#)
- ["E_Auth_Bad_Device_Key_Or_PKCS12"](#)
- ["E_Auth_Bad_Device_Key"](#)
- ["E_Auth_Failed"](#)
- ["E_Auth_Not_Ready"](#)
- ["E_Bad_Loan_ID"](#)
- ["E_Lic_Already_Fulfilled_By_Another_User"](#)
- ["E_Lic_Already_Returned"](#)
- ["E_PDF_APS_Security_Handler"](#)
- ["Error! Check Activation"](#)
- ["Error #2038"](#)
- ["HTTP Statuscode 409 - Download allready active"](#)
- ["Not connected to the network"](#)

- "This computer must be connected to the network"
- "This book cannot be opened. It is probably damaged or protected."
- "W_Adept_Core_Expired"
- "W_Adept_Core_Loan_Not_On_Record"

Tips und troubleshooting

- Adobe Digital Editions is not offered for opening eBooks (Windows 10)
- Adobe Digital Editions on Linux
- Clear the browser cache
- eBooks can not be opened with ADE on MacOS
- eBooks lassen sich mit dem Pocketbook Touch Lux 623 nicht öffnen
- How to authorize TrekStore eReaders with an Adobe ID
- How to change the font size on the Onleihe website
- How to transfer of eBooks to a Sony Reader
- If I choose streaming can I download the title later?
- Listen to audiobooks in your car
- Login leads to empty page or back to the login form
- No login possible
- Pocketbook Reader offer to return titles
- Pocketbook eReader - Display resolution in the eReader-Onleihe wrong
- Using the onleihe with a Kindle Fire Tablet
- Using the Onleihe with outdated devices and programs
- Where can I find the downloaded title on my computer?
- Remove Adobe ID / deauthorize ADE