

Clean reinstallation of the Onleihe app

In the following, a clean reinstallation of the Onleihe app is explained step by step. This can be used if a normal reinstallation of the app is not sufficient.

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Please carry out all steps and **leave nothing out, especially if individual steps have already been carried out in a similar way:**

1. Delete the cache and the data of the app in the device settings under apps > Onleihe > storage (only possible with android devices)
2. Uninstall the app
3. Switch off the device for a few minutes
4. Install app
5. Clear the cache and the data of the app again (see step 1)

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